

HOW TO WITHDRAW MONEY ON YOUR TEMPORARY DEBIT CARD

It takes about one week to receive your name-embossed debit card. To withdraw cash from your temporary card, take it to any Visa Member Bank = 95,033 locations. Tell the teller that it is a DEBIT card. If you encounter any problem, please have the teller call SkylightOne (the debit card issuer) at 1-888-414-8885, and press 1 for corporate client service to verify the account holder and the current balance.

HOW TO VERIFY YOUR BALANCE ON YOUR PAY CARD

1. Your pay stub will show the net pay deposited to your card.

Please use Employee Self Service at <https://employeeinfo.dpsk12.org> to access your pay stub. Use your outlook ID and password to log in.

2. Call the Customer Service number (1-800-279-5066) on the back of your pay card seven days a week between 5:00 am to 9:30 pm.
3. Register your card online at www.skylightonecard.com to view your transactions, or to receive daily email/text messaging alerts.
4. Receive daily alerts by text messaging "BAL" to 22722.
5. Monthly statements will be mailed to you.
6. ATMs will provide this balance, but you will be charged a \$1.00 balance inquiry fee.



